## AQHA STEWARD'S TRAINING AGENDA March 16, 2011 in Essen, Germany

10:30 – 11:00 AM	Registration
11:00 – 11:15 AM	Welcome Background for developing the Stewards' Program Policies to support the program
11:15 – 12:00 AM	Overview of Steward Responsibilities to: • AQHA • Competition Management • Competitors/Exhibitors • Officials • Yourself • Credentials
12:00 – 12:15 PM	Break
12:15 – 12:30 PM	Scheduling Stewards for Shows
12:30 – 1:00 PM	<ul> <li>Before the Competition <ol> <li>Review the show bill</li> <li>Communication with show management prior to show</li> <li>Familiarize yourself with the facility and monitor barn area</li> <li>Meet with Show Management and all show personnel to explain your role and responsibilities</li> </ol></li></ul>
1:00 – 1:30 PM	Lunch
1:30 – 2:00 PM	<ul> <li>AQHA Handbook of Rules and Regulations</li> <li>1. Exhibitor Behavior</li> <li>2. Animal Welfare Rules</li> <li>3. Medication</li> </ul>
2:00 – 2:30 PM	How to handle a sensitive and angry exhibitor.
2:30 – 3:30 PM	<ol> <li>During the Competition         <ol> <li>Monitor warm up pens and barn area to ensure the health and welfare of the horses in competition.</li> <li>Answer exhibitors' questions.</li> <li>Evaluate any unsafe circumstances related to the show</li> <li>Disciplinary action if necessary.</li> <li>Ensure warm up jumps and courses are set properly.</li> <li>Investigate complaints of class filling</li> </ol> </li> </ol>
3:30 – 4:00 PM	Night Stewarding
4:00 – 4:15 PM	Break
4:15 – 4:30 PM	<ul> <li>After the Competition</li> <li>1. Filling out the Stewards' forms <ul> <li>a. Tools and procedures for dealing with violations</li> </ul> </li> <li>2. Purpose of report <ul> <li>3. AQHA Follow up</li> </ul> </li> </ul>
4:30 – 5:00 PM	Questions and Answers
5:00 – 5:45 PM	Steward Test
5:45 PM	Code of Ethics and take photo for credential